



Dr. Akangson, Uwem Ekerete

DBA (in view), MBA, LLB, BL, ACI Arb, MCIPM

Résumé

Residence: No. 2E, Ibukunoluwa Awosika Street, Chevy View Estate,
Chevron Drive, Lekki, Lagos.

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PERSONAL DATA:

Gender: Male

Date of Birth: June 24

Marital Status: Married

State of Origin: Akwa Ibom State, Nigeria

MEMBERSHIP OF PROFESSIONAL ORGANIZATIONS:

- INSTITUTE OF INFORMATION MANAGEMENT (IIM) AFRICA, 2017.
- INTERNATIONAL BAR ASSOCIATION, (IBA), 2016.
- CHARTERED INSTITUTE OF PERSONNEL MANAGEMENT, (CIPM), 2016.
- NIGERIAN RED CROSS SOCIETY, 2013
- THE CHARTERED INSTITUTE OF ARBITRATORS, UK, 2013.
- THE NIGERIAN POLICE COMMUNITY RELATIONS COMMITTEE, 2013
- INTERNATIONAL OMBUDSMAN ASSOCIATION, USA, 2009
- NIGERIAN BAR MEMBERSHIP: 1992

EDUCATION:

North Central University, Scottsdale, AZ85255, USA. June 2020- Date

Doctor of Business Administration, (In View)

Argosy University, June 2013- 2018

Doctor of Business Administration

Harvard Business School, January 2013

Strategic Negotiation: Deal Making for The Long Term

Paris Graduate School of Management, February 2010

International Executive Master of Business Administration (MBA) In International Business

The Nigerian Law School, Lagos, Nigeria Dec. 1992

Passed the Nigerian Bar Examination.

University of Calabar, Nigeria, August 1991

Bachelor of Laws, LLB Hons.

KEYNOTE SPEAKER AT CONFERENCES, SPEAKER & LEAD FACILITATOR:

- Speaker at Orientation Workshop on Corporate Philosophy to Accident Investigation Bureau, AIB, December 2019.
- Speaker, Corporate Governance in Practice in Nigeria to Nigerian Communications Commission, Abuja & Lagos, November 2019.
- Speaker, Behavioral Management & Emotional Intelligence, Institute of Chartered Accountants of Nigeria, ICAN, Ikeja, Lagos, November 2019.
- Speaker, Special Empowerment Seminar on Building Bridges & Breaking Barriers Through Enterprises, CSR., November 2019.
- Chief Guest Speaker, Career Day Program, New Hall International School, Lekki, Lagos, 2019.
- Speaker, Accident Investigation Bureau, (AIB) Orientation Program, Lagos, 2019.
- Keynote Speaker- Customers' Experience Management Conference, Lagos, 2018.
- Lead Facilitator/ Speaker- Young African Leadership Initiative, YALI, Lagos & Accra, 2017/2018.
- Member, Panel of Discussants, National Insurance Conference, Abuja, 2018.
- Speaker, International Summit of Leaders Conference, 2018.
- Speaker, Catholic Youth Empowerment Program, Lagos, 2018.

MERIT & SERVICE AWARDS:

- Master Class Certificate, in Business Management & Leadership, Unicaribbean Business School, November 2019.
- International African Quality Award, International Summit of Leaders, in Recognition of Achievement & Immense Contribution to Human Capital Development, November 2019.
- Service Award, New Hall International School, Lekki, Lagos, May 2019.
- Ambassadorial Award of Recognition for Immense Contribution to Human Capital Development, Lagos, 2018.

- Universal Leadership of Peace Merit Award, Excellence in Aviation Management & Technological Development, South Africa, August 2016.
- Distinguished Leadership in National Development Gold Award, Abuja, (D'LINGA), July 2013.
- Legacy of True Leadership National Award, Lagos, 2013.

CERTIFICATE COURSES ATTAINED:

- Anti-Corruption Academy of Nigeria, 2 Days Workshop on Anti-Corruption Leadership Academy Courses, Abuja, October 2016.
- Chartered Institute of Personnel Management, CIPM, Strategic HR Management Master Class, Lagos, July 2016.
- National Two Days Workshop on Combatting the Challenges of Industrial Relations Practices and Trade Union Administration in Nigerian Airspace Management Agency (NAMA). Working with The Social Partners for Effective Service, Abuja, May 2015.
- A Four Day Post Retirement Planning Workshop, Integra Retirement Solutions Limited, CMD, Lagos, June 2014
- Rapid Realignment Strategic Leadership Retreat for Nigerian Airspace Management Agency, Tinapa, Calabar, December 2014.
- Workshop on Advanced Productivity Training, NAKACHI Consulting, Hilton Jumeirah Beach Resort, Dubai, UAE, June 2013.
- Strategic Negotiation: Deal Making for The Long Term, Harvard Business School, Boston, Massachusetts, USA, January 2013.
- Workshop on Plugging Operational Pitfalls in Banking Practice, The Chartered Institute
- Standard Organization of Nigeria (SON) ISO:9001-2008 Quality Management Systems Auditors Course, Lagos, August 2010.
- Ombudsman 101 Plus Training, an extended offering of Ombudsman 101 for organizations and entrepreneurs who want to get started.
Charlotte, NC, USA, October 2009.
- Ombudsman 101 Training, a program in the basic theory and practice of the Ombudsman Profession, Charlotte, NC, USA, October 2009.
- IOA Specialized Course, Conflict Resolution, Charlotte, NC, USA, October 2009.
- IOA Specialized Course, Trust and the Ombudsman Process, Charlotte, NC, USA, October 2009.

- Credit Appreciation Course for Legal Officers, The Chartered Institute of Bankers of Nigeria, Lagos, November 2007.
- Financial & Banking Litigation in Nigeria, Legal Research & Corporate Dev. Projects in Association with Career Forum UK, Lagos, July 2005.
- Course on Instruction in Security and Unarmed Combat, Police Training School, Ikeja, Lagos, June 2004.
- The Productivity & Personnel Effectiveness Course, Human Capital Development Consultants, Lagos, June 2004.
- Human Resource Management and Corporate Administration-Relevant Legal Considerations, Boyle-Street Consulting Limited. Lagos, May 2003.
- Personal Finance Planning Workshop, Institute of Financial Planning, Lagos, November 2001.

INTERPERSONAL SKILLS:

- Competent, Resourceful, Self-Starter & Result Oriented
- Good Team Leader/ Player & Relates Well in A Multicultural Setting
- Mentally Alert, Good Analytical & Communication Skills
- Proficient in Computer Usage, Managerial Skills.
- Honest with Integrity.

EXPERIENCE ATTAINED:

- **Ruach Ha' Kodesh Training & Consultancy Services**
- **Knightbridge Solicitors.**

August 2017 – Date

Designation:

CEO/ Founder.

Managing Partner.

Sphere of Duties:

To consult and train key officers of organizations on tools and dynamics that give Customers' satisfaction and retention. To train officers of organizations to sharpen their Soft Skill in diverse areas leading to proficiency in organizations. To help Organizations reduce operational costs, maximize profit, retain customers and reduce customers' complaint by training in-house officers to become Customers' Ombudsman/ Complaint Handlers with the required skills to feel the pulse and needs of customers relative to organizational needs.

Handling Legal Matters for clients & Drafting Legal Documents for clients' businesses.
Consulting for clients on protection of their legal rights and interests arising from transactions.

- **Nigerian Airspace Management Agency, NAMA,
September 2012- August 2017.**

Designation:

Director, Human Resources

Sphere of Duties:

To restructure the Human Resources functions and by extension reorganize NAMA to international best practices. Attain optimal human capital performance and create revenue-generating avenues for the Agency. Create conducive working environment and good industrial relationship with the Unions.

- **Texan Ombuds Consulting & Legal Services.**

- **Knightbridge Solicitors February 2012- October 2012**

Designation:

Managing & Founding Partner

Sphere of Duties:

To mediate fair settlement to resolve disputes, conflicts and issues between two or more clients/ customers. Render legal services at its best to corporate & individual clients.

- **Access Bank Plc. Plot 999c, Danmole Street, Victoria Island, Lagos. January 2009 to February 2012**

Designation:

The Customers' Ombudsman

Sphere of Duties:

Complaint resolution between the Bank and customers through the Ombuds' and alternate dispute resolution processes. Litigation. Dispute Resolution & Mediation. Acting Legal Adviser & Debt Recovery Support, Law Enforcement Processes.

- **Spring Bank Plc. Plot 143, Ahmadu Bello Way, Victoria Island, Lagos, Nigeria.
January 2006 - December 2008**

Designation:

Head of Litigation

Sphere of Duties:

Litigation Management. Arbitration & Alternate Dispute Resolution (ADR) Coordinator. Government & Community Relations Person. Supervisory Duties to External Solicitors. Legal Advisory Role & Counseling to Bank Management & Staff. Statutes Interpretation & Application. General Legal Drafting & Conveyance. Procedural Compliance Matters with Corporate Affairs Commission, CAC, Abuja, Securities & Exchange Commission, SEC, Money Laundering Act, Economic & Financial Crimes Commission Act.

• **Citizens International Bank Plc. Plot 143, Ahmadu Bello Way, Victoria Island, Lagos, Nigeria, June 2001-December 2005**

Designation:

Head of Litigation

Sphere of Duties:

Litigation. Arbitration & Alternate Dispute Resolution (ADR) Coordinator. Government & Community Relations Person. Supervisory Duties to External Solicitors. Legal Advisory Role & Counseling to Bank Management & Staff. Statutes Interpretation & Application. General Legal Drafting & Conveyance.

• **Citizens Investments & Securities Limited. (CISL) Plot 130, Ahmadu Bello Way, Victoria Island, Lagos, Nigeria. (Subsidiary, Citizens Bank). June 2001 to December 2005.**

Designation:

Company Secretary/ Legal Adviser.

Sphere of Duties:

Secretarial & Advisory Duties to the Board of Directors. General Legal Advice. Legal Drafting & Conveyance.

• **Manchester Trading Company Limited. 3, Walter Carrington Crescent, Victoria Island, Lagos, December 1998 – May 2001.**

Designation:

Company Secretary/ Legal Adviser

Sphere of Duties:

Secretarial Duties to the Board of Directors. Company & Commercial Legal Practice. Legal Drafting & Conveyance.

- **Law Office Practice: Chief Babatunde Olusola Benson, SAN, Law Office. 50, Ogunlana Drive, Surulere, Lagos, Nigeria. January 1994- November 1998**

Designation:

Counsel –In –Chambers.

Sphere of Duties:

Solicitors' Duties: Pre-Litigation Stages & Solicitor's Duties. Legal Drafting & Brief Writing. Alternate Dispute Resolution ADR & Arbitration. General Law Office & Library Management. Legal Drafting & Conveyance. Litigating Attorney: Litigation & Advocacy Skills attained in Civil Litigation, Company Law & Commercial Practice. Legal Appearance at Court hierarchy from Customary Court to Supreme Court.

- **Elf Petroleum Nigeria Limited. 35, Kofo Abayomi Street, Victoria Island, Lagos, Nigeria. (National Youth Services Corp Scheme, NYSC).**

Designation:

Officer

Sphere of Duties:

Legal Department. Legal Researches. Processed and traveled to Uyo, Akwa Ibom State, for Registration OPL, 95. Liaison with External Solicitors. Drew –up Legal Instruments under supervision of Mrs. Sally O. Udoma, Legal Manager & Company Secretary.